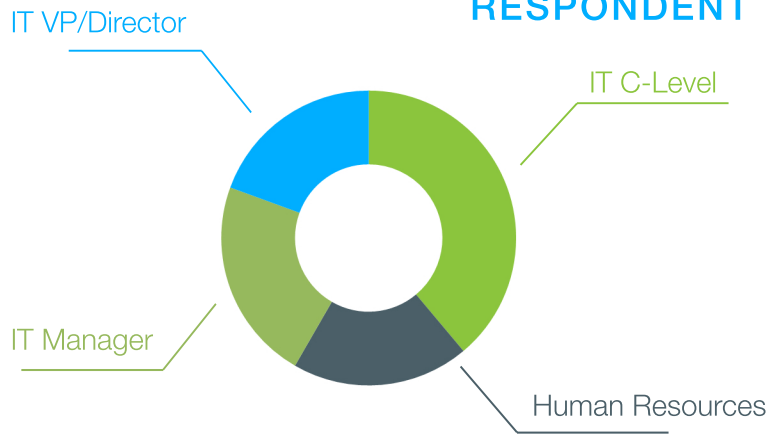


2023 TECHNOLOGY SKILLS GAP SURVEY RESULTS

RESPONDENT TYPES



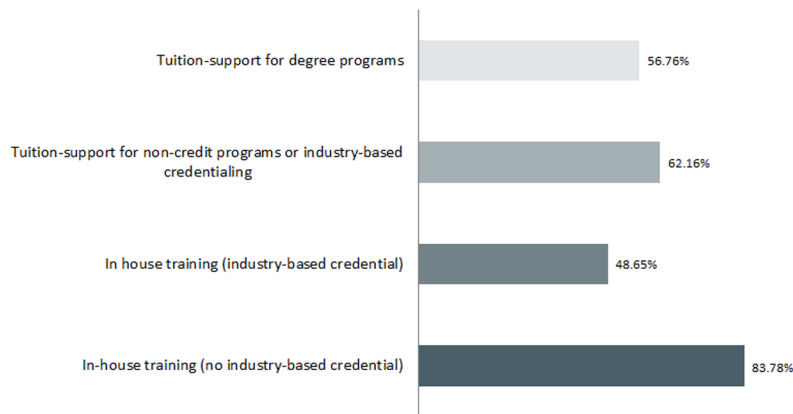
To better understand the needs of the Knoxville metropolitan area, the Knoxville Technology Council and Knoxville Chamber partnered to execute the Technology Skills Gap Survey. The survey garnered 100 responses and a 41% completion rate. The top five industries represented were manufacturing, financial services, IT services, real estate, and healthcare.

With nearly 5,000 new tech jobs anticipated in the next five years, thoughtful discussion needs to take place to position Knoxville's workforce to fill those jobs. The Knoxville Chamber and Knoxville Technology Council will continue working to provide opportunities for collaboration between employers and training providers.

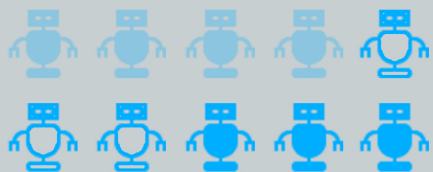
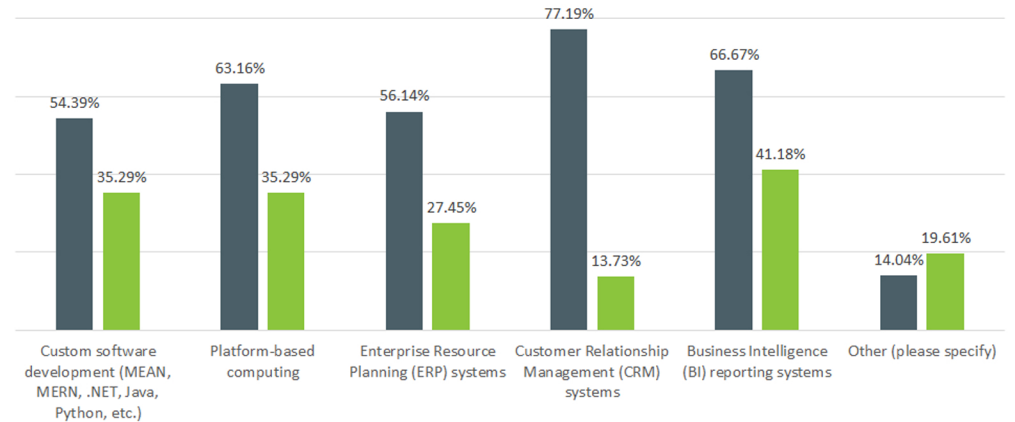
46% intend to hire 1 - 5 IT positions annually

26% intend to hire 20 - 50 IT positions annually

TRAINING PROVIDED BY RESPONDENTS



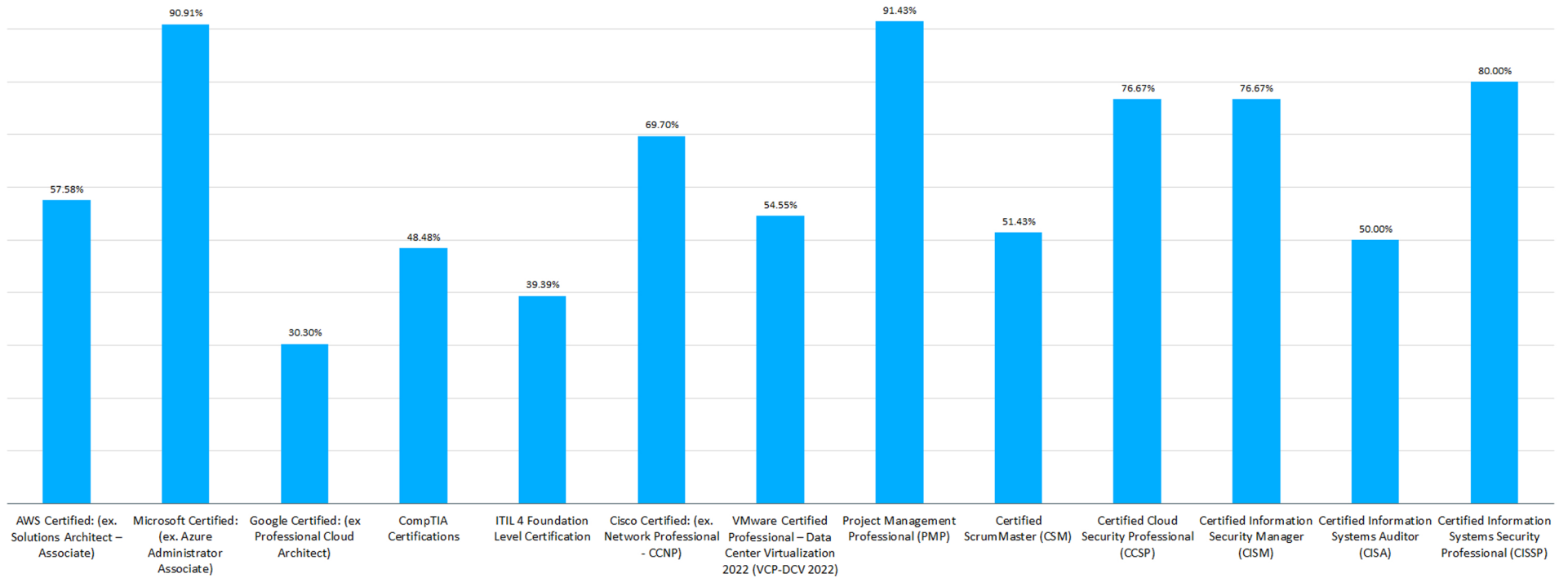
TYPE OF TECHNOLOGIES USED VS. TECHNOLOGY SKILLS MOST DIFFICULT TO FIND



Forty-two percent of respondents have not explicitly considered the impact of AI. Another thirty-one percent are implementing policies and guidelines to address the impact of AI. The final twenty-seven percent are in the process of implementing AI to improve their business but do not yet have measures to demonstrate impact.

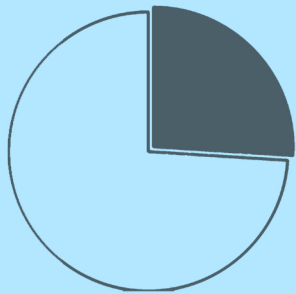
2023 TECHNOLOGY SKILLS GAP SURVEY RESULTS

TRAINING AND CERTIFICATIONS THAT RESPONDENTS WOULD LIKE TO SEE INCORPORATED INTO SECONDARY & POST-SECONDARY PROGRAMS TO PREPARE WORKERS:



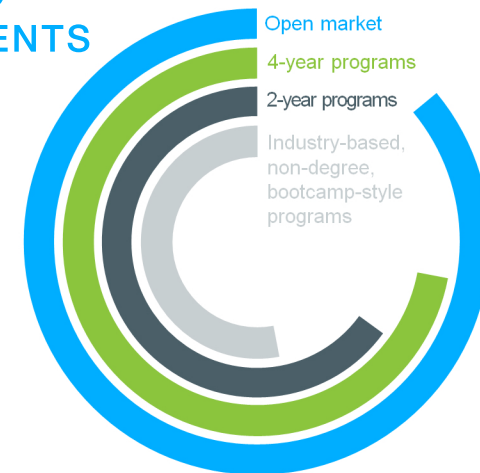
72% Seventy-two percent of respondents have **not** utilized any grant-based training programs.

76% Seventy-six percent are interested.



PARTICIPANTS BELIEVE **ONLY TWENTY-SIX PERCENT** OF RECENT-GRADUATE EMPLOYEES ARE FULLY-EQUIPPED WITH THE SKILLS NECESSARY FOR THEIR ROLE.

WHERE DO RESPONDENTS RECRUIT?



Learn more at bit.ly/results-summary