

**Customer Service Centers in the Knoxville Area**

<u>Company</u>	<u>Address</u>	<u>City/State/Zip</u>	<u>Phone</u>	<u>FAX</u>	<u># Employees</u>	<u>Customer Svc Specialties</u>
21st Mortgage Corp	620 Market St. - Suite 100	Knoxville, TN 37902	865-523-2120	865-523-2182	563	Manufactured home loans financing
AAA - East Tennessee	110 Capital Dr.	Knoxville, TN 37922	865-637-1910	865-524-7866		Travel & insurance services
AccuTel, Inc	2420 Cherahala Blvd. - Suite 100	Knoxville, TN 37931	865-769-6601	865-769-6734	170	GMAC financing services
Answer Financial, Inc.	One InsLogic Way	Oak Ridge, TN 37830	865-425-5900	865-425-7778	200	Insurance services
BellSouth Corp.	1701 Winston Rd.	Knoxville, TN 37919	865-539-5840	865-691-0407	35	Telecommunications customer services
Brinks Home Security*	(announced location in Pell. Corp. Ctr)	Knoxville, TN 37931			350*	Residential home security
Caremark Rx, Inc.	2401 Cherahala Blvd.	Knoxville, TN 37931	865-769-5900	865-769-5990	400	Prescription card services
CDG Management, LLC*	Midway Lane	Oak Ridge, TN 37830			150*	Police/fire dept. contributions solicitation
ClientLogic Corp	1089 Commerce Park	Oak Ridge, TN 37830	865-425-1400	865-425-1591	267	Technical support
Comcast Communications	5720 Asheville Hwy	Knoxville, TN 37924	865-637-5411	865-862-5093	175	Cable and Internet services
Covenant Health	1921 Topside Rd. - Suite 201	Louisville, TN 37777	865-673-3678	865-380-2355	5	Medical billing services
DeRoyal Industries	200 DeBusk Lane	Powell, TN 37849	865-938-7828	865-362-1050	22	Medical devices customer service
Dyrex (Lanrick Group)	10267 Kingston Pike	Knoxville, TN 37922	865-531-0000	865-531-7911	5	Tele-appointments
EdFinancial Services	120 N. Seven Oaks Dr.	Knoxville, TN 37922	800-337-6884	865-692-6332	389	Student loan processing
First Tennessee Bank (First Horizon)	800 S. Gay St. - 9th Floor	Knoxville, TN 37929	865-971-2301	865-971-2203	275	Banking customer service
G.C. Services	4454 N. Broadway	Knoxville, TN 37917	865-219-5800	865-219-4865	525	Financial services
Jewelry Television by ACN	10001 Kingston Pike	Knoxville, TN 37922	865-693-8471	865-693-3688	700	Cable shopping network orders
Knoxville News-Sentinel (Circulation)	2332 News-Sentinel Dr.	Knoxville, TN 37921	865-523-3131	865-673-3478	17	Newspaper subscriptions/services
Knoxville News-Sentinel (Inside Sales)	2332 News-Sentinel Dr.	Knoxville, TN 37921	865-523-3131	865-673-3482	12	Newspaper advertising sales
Knoxville Utilities Board	4505 Middlebrook Pike	Knoxville, TN 37921	865-558-2385	865-558-2386	79	Utilities customer services
Marriott Business Services	1965 Marriott Dr.	Louisville, TN 37777	865-980-4000	865-980-4490	128	Financial services
NOVA Information Systems	7207 Chapman Hwy	Knoxville, TN 37920	865-579-6340	865-403-7428	933	Credit card processing
Radio Systems Corp. (PetSafe)	10427 Electric Ave	Knoxville, TN 37932	865-777-5404	865-777-4815	28	Pet containment products customer service
Talbots	2160 Lakeside Centre Way - Suite 301	Knoxville, TN 37922	865-558-6500	865-558-6526	233	Women & children's clothing catalog sales orders
TeamHealth	471 Park Village Dr.	Knoxville, TN 37923	865-769-1800	865-769-1850	66	Medical billing services
Travelers	1102 Corridor Park Blvd	Knoxville, TN 37932	800-842-5936		302	Personal Lines Insurance Sales & service to agents & insureds
U.S. Cellular Corp	800 Cornerstone Dr.	Knoxville, TN 37932	865-777-8660	865-777-8575	450	Cell phone customer services
Vanderbilt Mortgage & Finance Corp.	500 Alcoa Trail	Maryville, TN 37804	865-380-3000	865-380-3770	172	Manufactured home loans financing
Whirlpool Corp.	414 N. Peters Rd.	Knoxville, TN 37922	865-470-6800	865-470-6903	567	Appliance customer services and repairs

\*announced employment count for new call center

Last Updated: 2/7/06